

TERMS AND CONDITIONS:

PRICING

- Pricing is subject to change based on demand.
- I reserve the right to reject any order for any reason.
- Character Art (solid color backgrounds included) pricing:
 - Rough Sketch: \$30
 - Clean/Inked: \$40
 - Flat Color: \$50
 - Full Render: \$75
- Monochrome Renders pricing: \$75+
- Digital Art with Full Background pricing:
 - Rough Sketch: \$150
 - Clean/Inked: \$300
 - Full Render: \$450
- Additional costumes/elements/complexity may result in an additional fee of 50% of the original pricing.

PAYMENT

- Currency accepted is USD only.
- Commissions must be paid either 100% upfront or split 50% upfront and 50% after completion.
- No payment should be sent until I have agreed to give you a slot and requested you to send me the payment.

PROCESS & DELIVERY

- Commissions will be completed between 1 week - 3 months depending on factors such as health, the complexity of the commissioned piece, other work, and my schedule.
- Deadlines must be discussed prior to agreement upon the commission.
- You will first receive drafts/mockups and must select which one to proceed with. The number of drafts/mockups is dependent upon the complexity of the commission.
- You will then receive sketches and/or final sketches that you must approve before I proceed with the commission.
- Depending on the complexity of the piece, I will reach out to you for insight and involvement in the color plan for your commission.
- As the final product, you will receive a full-resolution image at 300 DPI in .PNG format, along with a web-friendly sized version of the same image. There is no physical product, this is digital only.
- Dependent upon location and sizing, we can arrange to print your artwork. Just ask :)

REVISIONS

- A change fee will be added if edits to the final drawing are requested, unless there is clear documentation that there has been a misunderstanding on my part.
- A change fee will be added if you request for me to change something within a drawing you have previously approved. The amount of the fee is dependent upon the scope of the requested change, and is based upon my hourly rate.
- Additional charges for change fees will apply if your reference is unclear to start with.

COPYRIGHT & USAGE

- I, Saffron Soleil (the artist):
 - Reserve the right to cancel and refund the order at any time for any reason.
 - Retain all copyrights over the commissioned artwork.
 - Will NOT claim the intellectual property (IP) of the commissioned artwork.
 - Will NOT profit further from the commissioned artwork unless you (the customer) break any of the terms.
 - Reserve the right to post the commissioned artwork online, in my portfolio, and in publications such as art books.
- You (the customer/commissioner):
 - May upload the commissioned artwork on any website and social channels.
 - May NOT profit from the commissioned piece in any way, not limited to but including reselling, redistributing, uploading to POD-services, making prints, etc.
 - May NOT alter the commissioned artwork without my (the artist's) consent.
 - Retain the rights to the intellectual property (IP).
 - May NOT use the commissioned artwork for commercial purposes.
- The following is considered copyright infringement:
 - Reproducing/using the copyrighted artwork commercially, i.e. making money off it in any way not excluded from these terms.
 - Claiming the artwork as your own.
 - Altering the artwork without my consent.

CANCELLATION & REFUND POLICY

- A refund in full is not available once I start working on the commission.
- If for any reason I am unable to start your commission, you will receive a full refund.
- If the commission is canceled before I work on it, you may receive a full refund.
- Refunds are sent by me to you through PayPal. Do not request a Paypal chargeback.
- If a Paypal chargeback is requested at any point without prior discussion of a refund, you will lose all aforementioned rights to the commissioned piece and I will have the full right to profit from it further. I will decline the chargeback and supply Paypal with our conversations in which we agreed upon the commission terms as evidence that I have completed work for you. Furthermore, you will be blacklisted from commissioning me again.